

# Join the Patient, Client and Caregiver Partnership Council!

The Southlake Community Ontario Health Team is a partnership of healthcare organizations that provide a wide range of high-quality healthcare services to the residents of northern York Region and southern Simcoe County.

The Patient, Client and Caregiver Partnership Council serves as the voice of patients, residents, clients, family members and caregivers of the Southlake Community Ontario Health Team. A patient, client, caregiver partner is a person who brings their experience along with the inclusion of all perspectives, especially the vulnerable populations, of what it is like to be a patient, client, family member or caregiver with the goals

of co-designing to a decision making table or to a group working on a project with a common cause.

### Are you interested in helping to plan better health care services for your community?

The Southlake Community OHT is looking for passionate patient, client and caregiver partners to join the existing Council.

If you are interested in joining the council, please visit

https://southlakecommunityoht.ca/patient-client-and-caregiver-partnership-council/

to complete the Expression of Interest form.

If you have any questions or would like to learn more about the role, email Thivya Sornalingam at <a href="mailto:tsornalingam@southlake.ca">tsornalingam@southlake.ca</a>.



## Southlake Community Ontario Health Team Patient, Client and Caregiver Partnership Council

#### **Background:**

The Southlake Community Ontario Health Team (OHT) was one of the first OHTs approved in Ontario. Our OHT is a partnership of a number of healthcare organizations who share both a rich history of collaboration and an exciting vision for the future of healthcare in our communities. Our OHT includes primary care, community support service providers, homecare, paramedic services, long-term care, hospital and mental health and addictions organizations. Building on existing successful partnerships, the team has worked closely to plan and bring connected care to the communities we serve as an OHT.

For more details on the Southlake Community OHT please see our website.

#### Overview of the role:

As a part of the Southlake Community Ontario Health Team, a Patient, Client and Caregiver Partnership Council (PCCPC) was established. The Patient, Client and Caregiver Partnership Council serves as the voice of patients, residents, clients, family members and caregivers through the implementation of the Southlake Community Ontario Health Team (OHT). A patient, client, caregiver partner is a person who brings their experience along with the inclusion of all perspectives, especially the vulnerable populations, of what it is like to be a patient, client, family member or caregiver with the goals of codesigning to a decision making table or to a group working on a project with a common cause. A partner looks at the strategic vision and trends in patient care to bring forward recommendations which provide important context and perspective to decision makers of the OHT. It is expected that the selected representatives will represent the best interest of patients, clients and caregivers within the Southlake Community OHT.

#### Level of commitment:

The PCCPC will have seven to ten members including two Co-Chairs who are elected by the Council. The Council meets monthly for 2 hours and the Co-Chairs also serve on the Joint Executive Steering Committee (JESC - the primary governing body of our OHT) which meets bi-weekly for 1.5 hours. Members will also participate in project working groups and co-design new models of care as required.

All PCCPC members	One two-hour PCCPC meeting per month + preparation time and
	additional working group meetings as required to support co-design

Co-Chairs	The two-hour meeting per month above plus two 1.5 hour JESC meetings
	per month (for a total of five hours per month) + preparation time and
	additional working group meetings as required to support co-design

Note that meetings will be initially held virtually (via Microsoft Teams). As a result, members will require a computer or phone and an internet connection. If this presents a challenge, the OHT will work with the member to try and find a solution. Once the COVID-19 pandemic is over and public health restrictions have been rescinded, PCCPC meetings will likely shift to in-person (but we will also maintain the option for people who wish to join virtually)

#### Stipend:

Each PCCPC member will receive a stipend for attending and preparing for PCCPC meetings. The stipend is based on meeting participation and is \$30/hour up to a total of \$2,000 annually. The two Co-Chairs will receive a stipend for attending and preparing for PCCPC and JESC meetings. The stipend is also based on meeting participation and is \$30/hour up to a total of \$4,000 annually. This will be paid on a quarterly basis. This stipend is intended to remunerate members for their time commitment as well as any potential costs associated with eventual on-site monthly meetings such as parking costs.

#### **Process and timelines for expression of interest:**

The Southlake Community OHT is looking for passionate patient, family and caregiver partners to join the existing Council.

Ideally applicants should be a current patient, resident, client advisor or caregiver partner with one of the OHT partner organizations and have lived experience/perspective associated with one or both of our first priority populations (mental health and addictions, older adults with complex needs). You cannot be an employee, clinician or Board member of one of the partner organizations (or an immediate family member of an employee/clinician/Board member).

If you are interested in becoming a member of the Patient, Client and Caregiver Partnership Council, please submit a <u>completed expression of interest form</u> by December 3, 2021. Successful candidates will be contacted by December 17, 2021 to confirm participation.

We encourage applications from all applicants, including members of groups with historical and/or current barriers to equity, including but not limited to, Indigenous, Black and racialized groups, people with disabilities, women and people from the LGBTQ2S community and any others who may contribute to the further diversification of our local healthcare community.

Thank you for your interest in the Southlake Community Ontario Health Team.

If you have any questions please feel free to contact Thivya Sornalingam, OHT Project Manager at tsornalingam@southlakeregional.org.